

CISA/CRISC/CISM/CGEIT/CDPSE

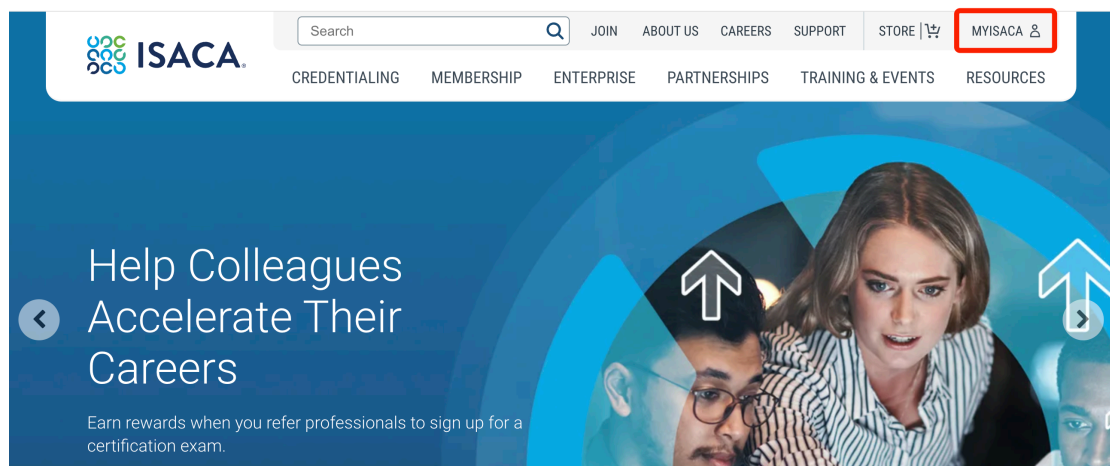
- 约考指南 -

要符合参加 CISA, CRISC, CISM, CGEIT 或 CDPSE 考试的资格, 考生必须先在 ISACA 官网注册账号。一旦您已经注册并支付了考试费用, 您将通过电子邮件收到有关您符合资格预约考试的通知。请按照以下说明安排或重新安排您的考试预约。

- 预约
- 重新预约
- 取消预约
- 打印/预览考试确认函

预约

请在 ISACA 全球官网 <https://www.isaca.org/> 登录您的账号之后, 点击进入“MY ISACA”。



点击“Certifications & CPE Management”, 页面下拉就可以看到您报名的课程。点击“SCHEDULE YOU EXAM” 按键进行预约。

Certifications & CPE Management

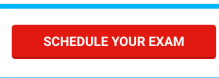
Each Certification requires an annual renewal to remain active and in good standing. Renewal Includes:

- Earning and reporting a minimum of 20 CPE hours annually
- Earning and reporting a minimum of 120 CPE hours for your three year reporting cycle
- Payment of the annual maintenance fee (US\$45 for members/ US\$85 for non-members)

ISACA recommends earning 40 CPE hours to help meet the three-year cycle requirement.

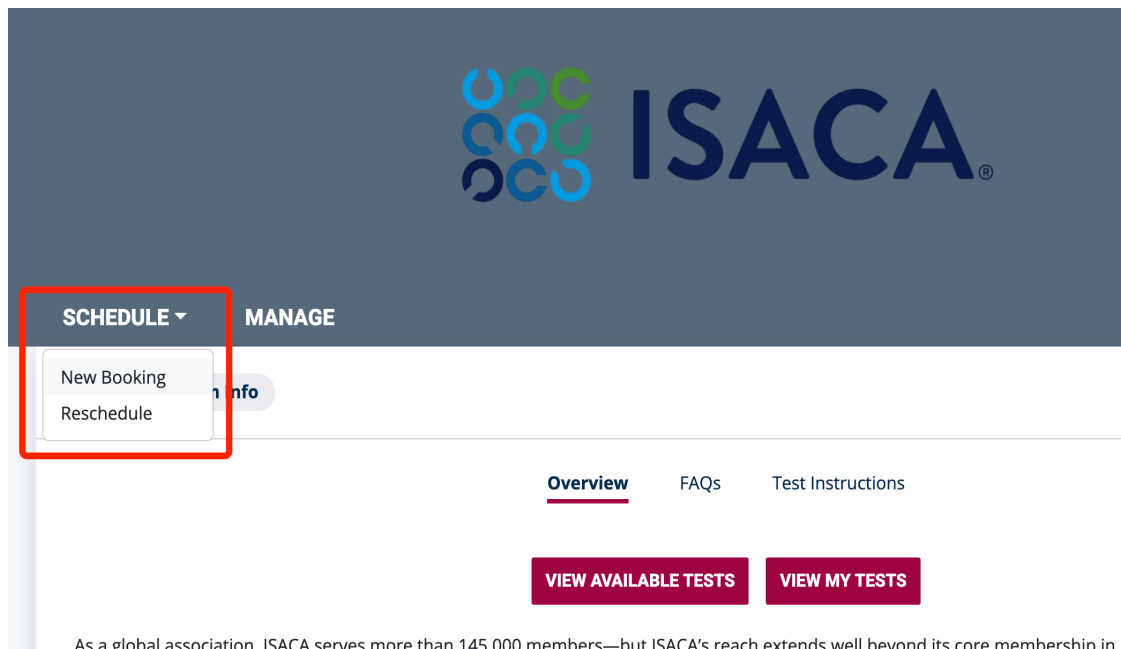
To learn more, review the applicable CPE policy. All policies are found [here](#).

点击“Schedule Your Exam button.”
进行预约



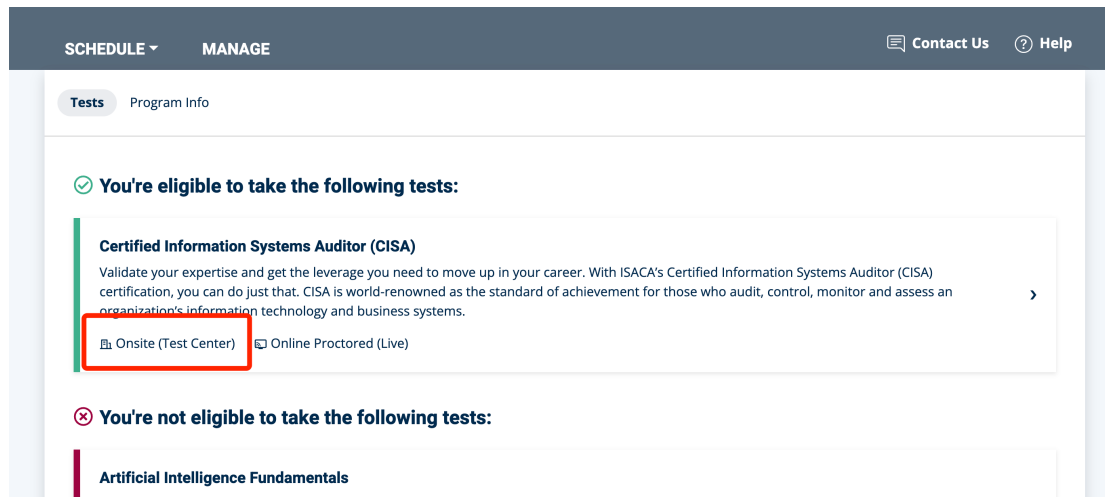
You are now registered for the exam. You must schedule your exam by clicking the "Schedule Your Exam" button.

跳转至 PSI 预约页面，点击“Schedule” 下拉菜单，然后选择“New Booking” 开始考试预约的流程。

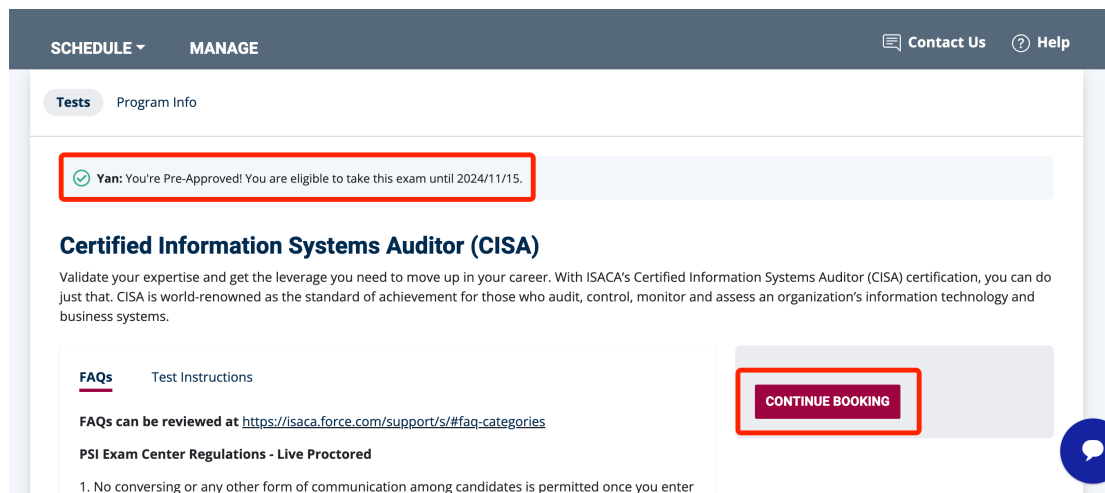


选择考试方式，中国区考试请务必选择“OnSite (Test Center)” (线下考试中心)，然后点击 Continue。

* 请特别注意：受限于跨境互联网连通性问题，目前 ISACA 提供的远程考试的用户体验不理想。我们强烈建议考生采用去线下考点考试的方式。如果考生坚持采取远程考试的方式，也请务必提前按要求下载浏览器插件，并测试系统环境。考生须对在线考试中可能出现的网络连通性问题及其影响，和最终可能导致考试成绩不理想的后果做好充分的物理和心理准备。



点击“OnSite (Test Center)”之后开始进入考试信息确认界面，请务必在下图上方红色边框内 确认自己的约考截止日期（自使用付款码获得考试资格之日起请在 1 年之内进行约考），下拉选择考试语言，然后点击“CONTINUE BOOKING”。



选择您倾向的考试语言之后，请务必再次确认选择并且点击 **OnSite (Test Center)** 然后点击 “CONTINUE BOOKING”。


The screenshot shows a progress bar at the top with five steps: 1. Test Options, 2. Candidate Details, 3. Schedule, 4. Payment, and 5. Review. Below the progress bar, the text reads "Booking: Certified Information Systems Auditor (CISA)".

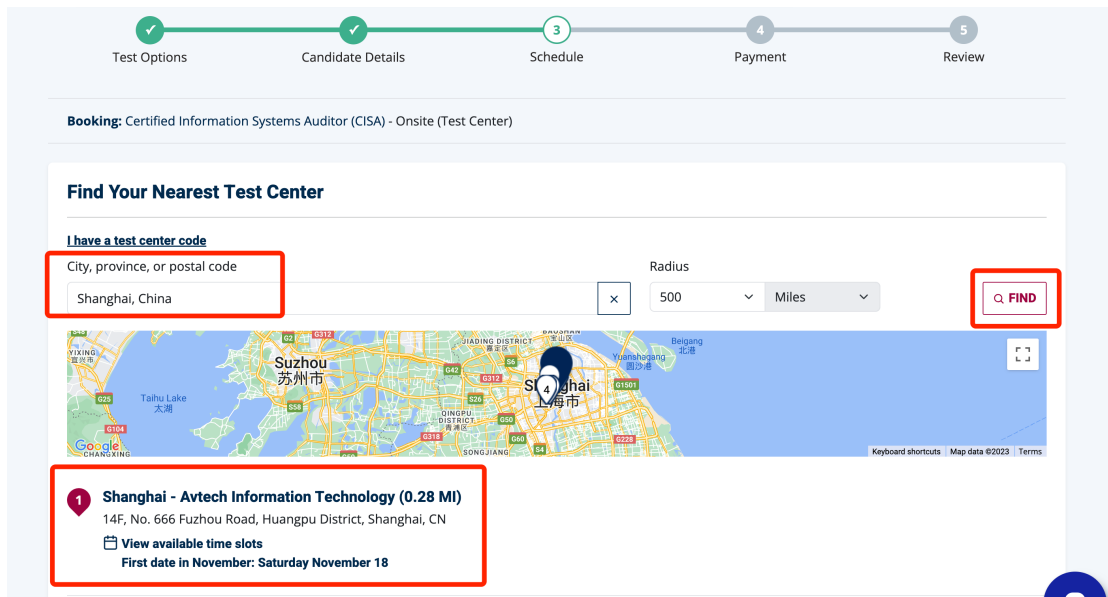
The "Language" section has a dropdown menu labeled "Select Test Language*" with "Chinese Mandarin Simplified" selected. The "Test Format" section has two options: "Online Proctored (Live)" and "Onsite (Test Center)". The "Onsite (Test Center)" option is selected and highlighted with a green border. A red box highlights the "CONTINUE BOOKING" button in the bottom right corner.

确认个人信息，然后点击“CONTINUE BOOKING”。

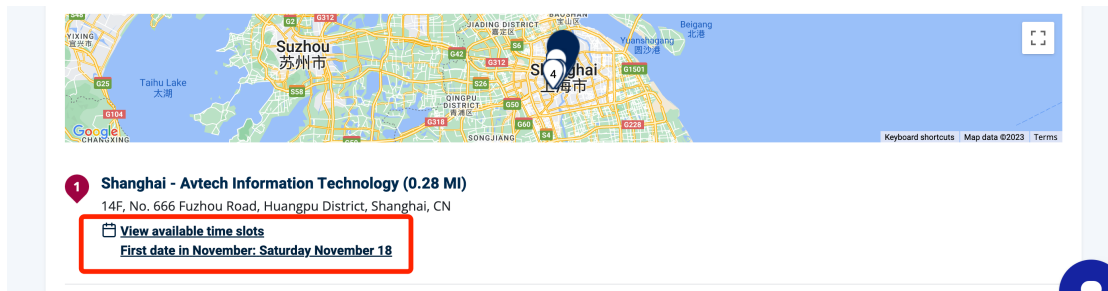
The screenshot shows a progress bar at the top with five steps: 1. Test Options, 2. Candidate Details, 3. Schedule, 4. Payment, and 5. Review. Below the progress bar, the text reads "Booking: Certified Information Systems Auditor (CISA) - Onsite (Test Center)".

The "Candidate Details" section has three input fields: "First Name:", "Last Name:", and "Email Address*". The "Test Accommodations" section has a question: "Do you need any special accommodations for the exam? Request Accommodation". A red box highlights the "CONTINUE BOOKING" button in the bottom right corner.

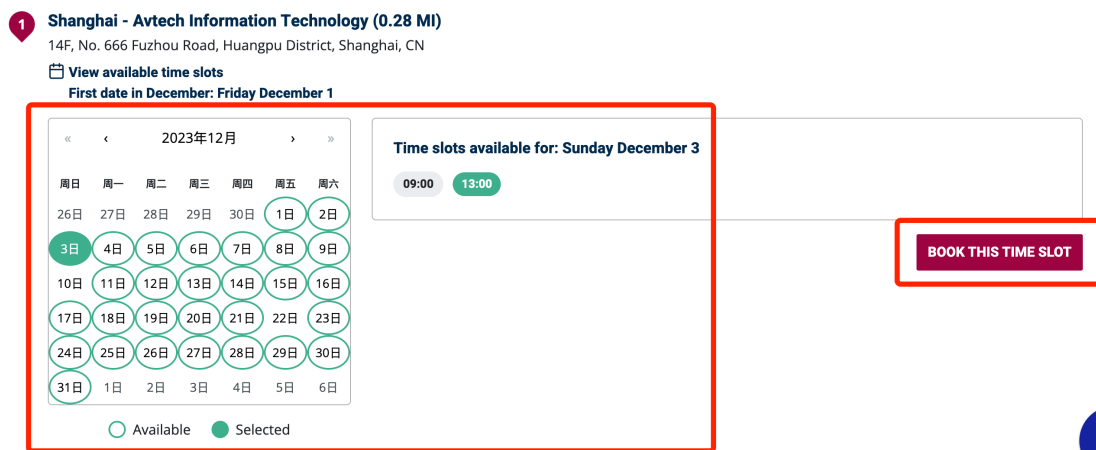
输入城市名称的拼音。例如“Shanghai”，选择范围半径，例如“500 Miles”，然后点击“ FIND”，就可以看到该城市所有开放的考场列表。



选择您倾向的考试地点， 点击之后就可以看到该考点近期可以预约的考试时间。



选择好您倾向的日期和考试时间后， 点击“BOOK THIS TIME SLOT”， 会弹出您预约的考试信息窗口。



检查您的预约的考试信息， 如果没有问题， 点击“CONFIRM BOOKING”， 然后会进入“Booking Confirmed”的预约成功界面。

Test Options Candidate Details Schedule Payment **Review**


Booking: Certified Information Systems Auditor (CISA) - Onsite (Test Center)

Review Booking

Candidate Details

Email Address: [REDACTED] Country: [REDACTED]

Booking Information



Certified Information Systems Auditor (CISA)

- Chinese Mandarin Simplified
- 2023年12月3日星期日
- 1:00 PM China Standard Time
- 240 Minutes
- Onsite (Test Center)
- Shanghai - Avtech Information Technology
- 14F, No. 666 Fuzhou Road, Huangpu District, Shanghai, CN

By continuing, you agree to The Company's Terms of Use and Privacy Notice.

CONFIRM BOOKING

Summary

Certified Information Systems Auditor (CISA)
 Certified Information Systems Auditor (CISA) **Scheduled**

By continuing, you agree to The Company's Terms of Use and Privacy Notice.

CONFIRM BOOKING

在此界面，您可以预览您的考试预约信息，并且可以打印考试确认函或者预约其他考试（* 请特别注意：如果需要重新预约和取消预约必须在距离考试时间 48 小时之前进行操作，考试开始前 48 小时内无法重新预约或取消），线下考试时请务必携带身份证件以免因证件原因耽误您的考试。


Test Options Candidate Details Schedule Payment **Review**

Booking Confirmed!!

Candidate Details

Email Address: [REDACTED]

Booking Information



Certified Information Systems Auditor (CISA)

- Chinese Mandarin Simplified
- 2023年12月3日星期日 **Add to Calendar**
- 1:00 PM China Standard Time
- 240 Minutes
- Onsite (Test Center)
- Shanghai - Avtech Information Technology
- 14F, No. 666 Fuzhou Road, Huangpu District, Shanghai, 00000, CN

Order date: 2023年11月16日星期四

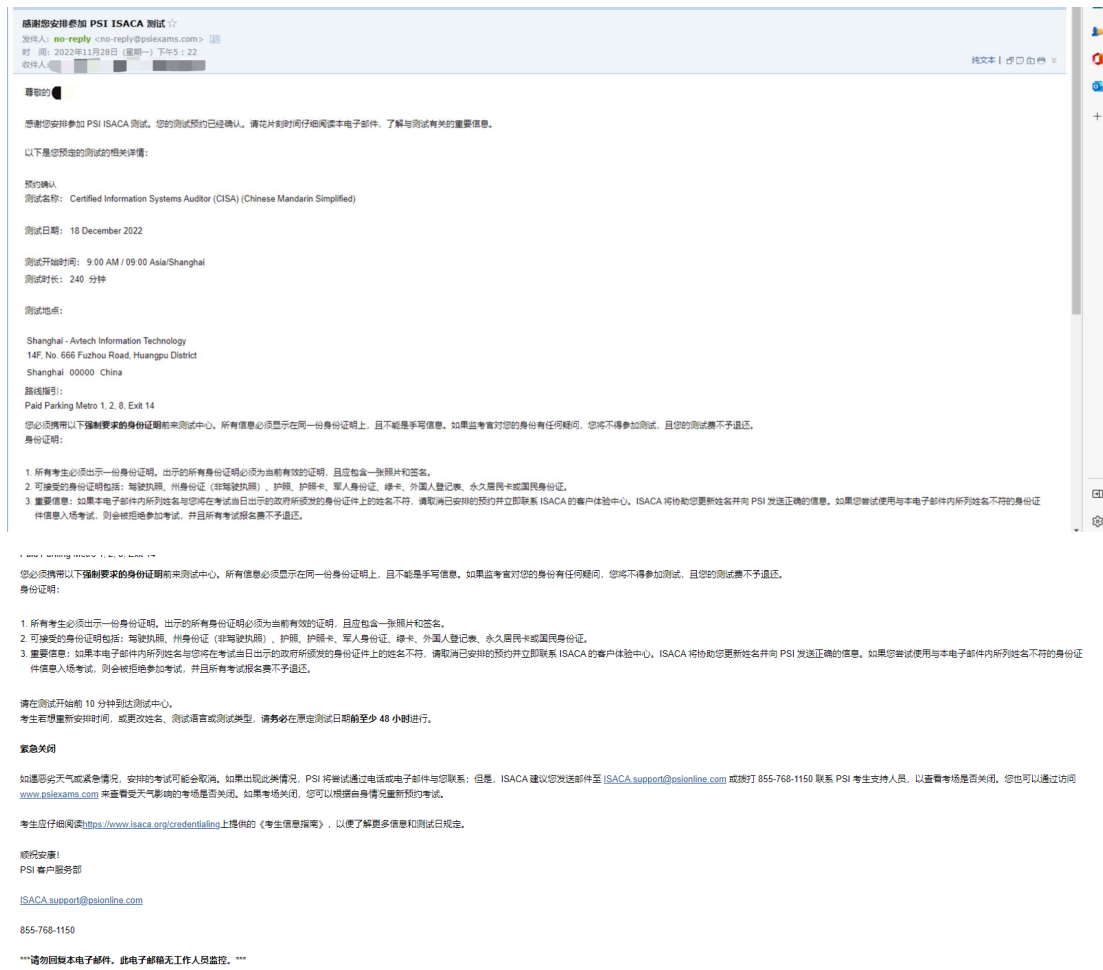
PRINT CONFIRMATION

BOOK ANOTHER TEST

Summary

Certified Information Systems Auditor (CISA)
 Certified Information Systems Auditor (CISA) **Scheduled**

考试预约成功之后，您将收到来自 PSI 的邮件确认以及考试须知。



考生从约考到考试进程中遇到任何问题可联系 **ISACA 考试运营机构 PSI**（推荐使用）

PSI 坐席客户（推荐使用）：约考页面右下角对话框处点击在线坐席客户开始线上对话

PSI 客服电话：400 - 120 - 0377 转 3（中文客服）

PSI 客服邮箱：examschedule@psionline.com

如需其他支持请拨打 **ISACA 全球客服电话：400-842-4991**（仅限中国大陆地区使用）

也可以登录 support.isaca.org 界面在右下角对话框处点击在线坐席客户开始线上对话

（推荐使用，晚上 9 点之后在线）或者 在需求提交处选择问题分类，描述并提交您的问题或者要求（请使用英文）

重新预约

*请特别注意：如果需要重新预约和取消预约必须在距离考试时间 48 小时 之前进行操作，考试开始前 48 小时内无法重新预约或取消。此后，考生必须按计划参加考试或报名参加。

若您需要更改预约时间，您可以登录您的 ISACA 个人页面 www.isaca.org/MyISACA 然后点击“Certifications & CPE Management”，点击“Take, RE-SCHEDULE OR CANCEL EXAM” 按键进行考试、重新预约或者取消考试的操作，点击之后将为您跳转至 PSI 页面。



Certifications & CPE Management

Each Certification requires an annual renewal to remain active and in good standing. Renewal Includes:

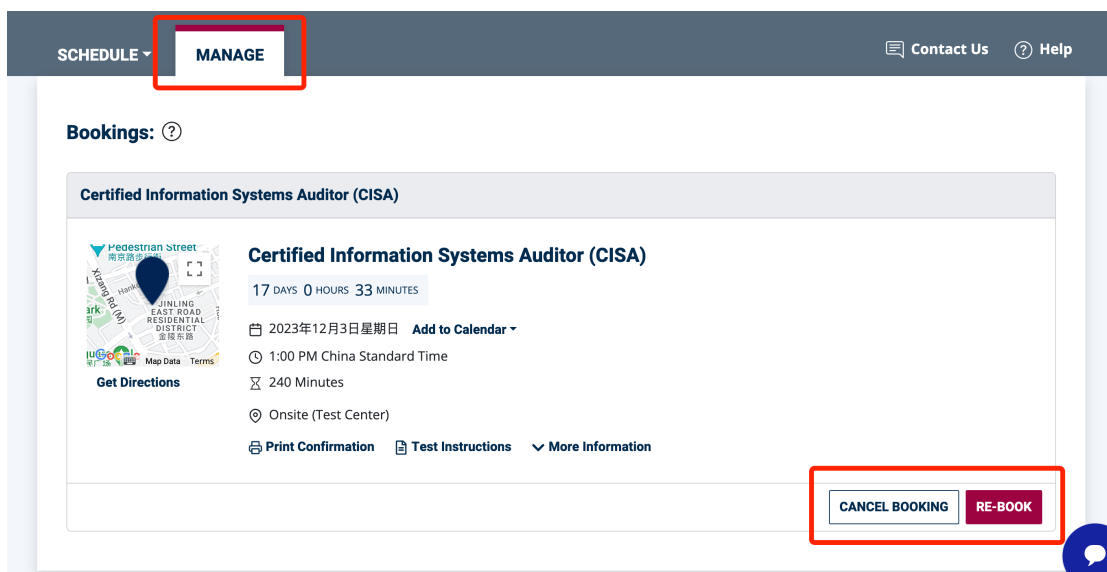
- Earning and reporting a minimum of 20 CPE hours annually
- Earning and reporting a minimum of 120 CPE hours for your three year reporting cycle
- Payment of the annual maintenance fee (US\$45 for members/ US\$85 for non-members)

ISACA recommends earning 40 CPE hours to help meet the three-year cycle requirement. To learn more, review the applicable CPE policy. All policies are found [here](#).



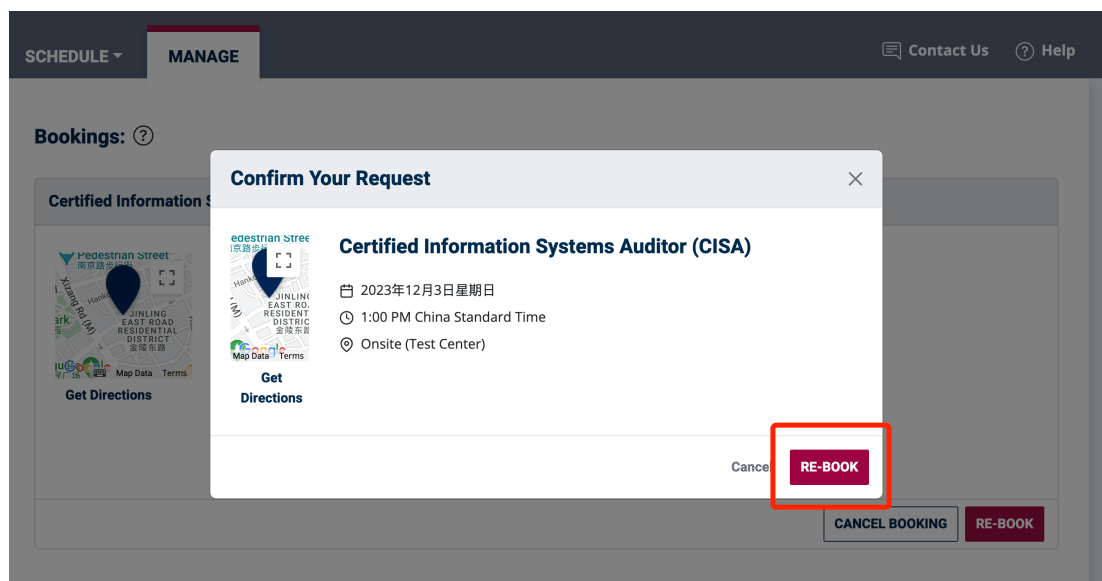
TAKE, RE-SCHEDULE OR
CANCEL EXAM

点击“MANAGE” 开始进行 重新预约。



点击“RE-BOOK”，开始重新预约考试。在弹出的提示窗口右下方，点击“RE-BOOK”，并参照上方的考试预约流程完成您的重新预约。

***请注意：在您选择并确认好新的考试日期之前，您当前的考试预约不会被取消。**



取消预约

*** 请特别注意：如果需要重新预约和取消预约必须在距离考试时间 48 小时 之前进行操作，考试开始前 48 小时内无法重新预约或取消。此后，考生必须按计划参加考试或报名参加，否则视为放弃，不进行退款。**

若您需要取消之前的考试预约，您可以登录您的 ISACA 个人页面 www.isaca.org/MyISACA 然后点击“Certifications & CPE Management”，点击“Take, RE-SCHEDULE OR CANCEL EXAM” 按键进行考试、重新预约或者取消考试的操作，点击之后将为您跳转至 PSI 页面。

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EXAM STATUS: Scheduled

TAKE, RE-SCHEDULE OR
CANCEL EXAM

点击“MANAGE”，选择“CANCEL BOOKING”取消预约。

SCHEDULE ▾ **MANAGE** Contact Us ? Help

Bookings: ?

Certified Information Systems Auditor (CISA)

Certified Information Systems Auditor (CISA)

17 DAYS 0 HOURS 33 MINUTES

📅 2023年12月3日星期日 **Add to Calendar** ▾

🕒 1:00 PM China Standard Time

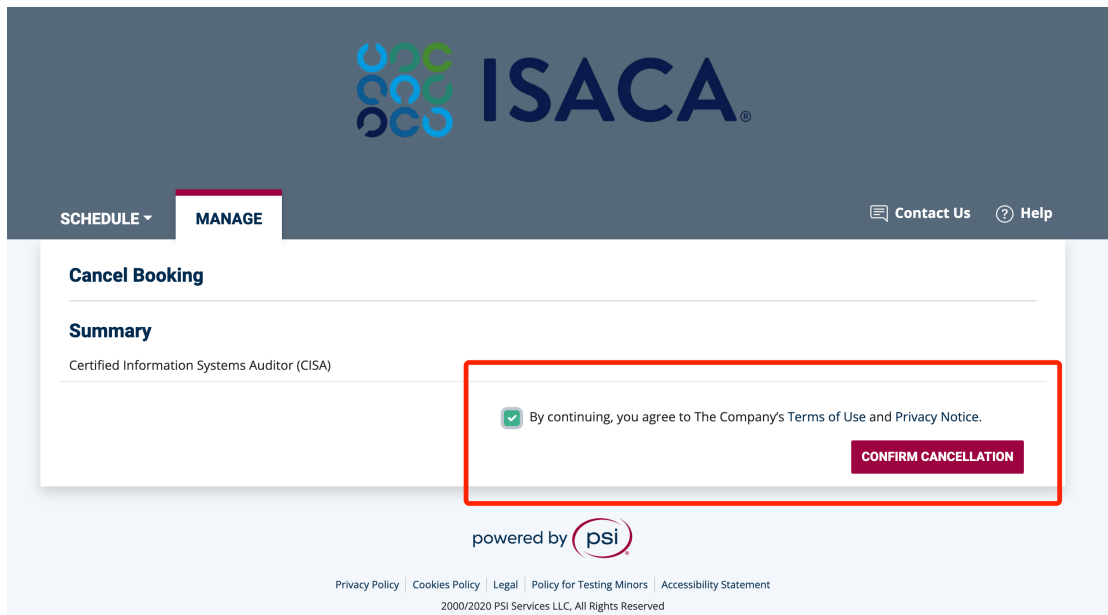
⌚ 240 Minutes

📍 Onsite (Test Center)

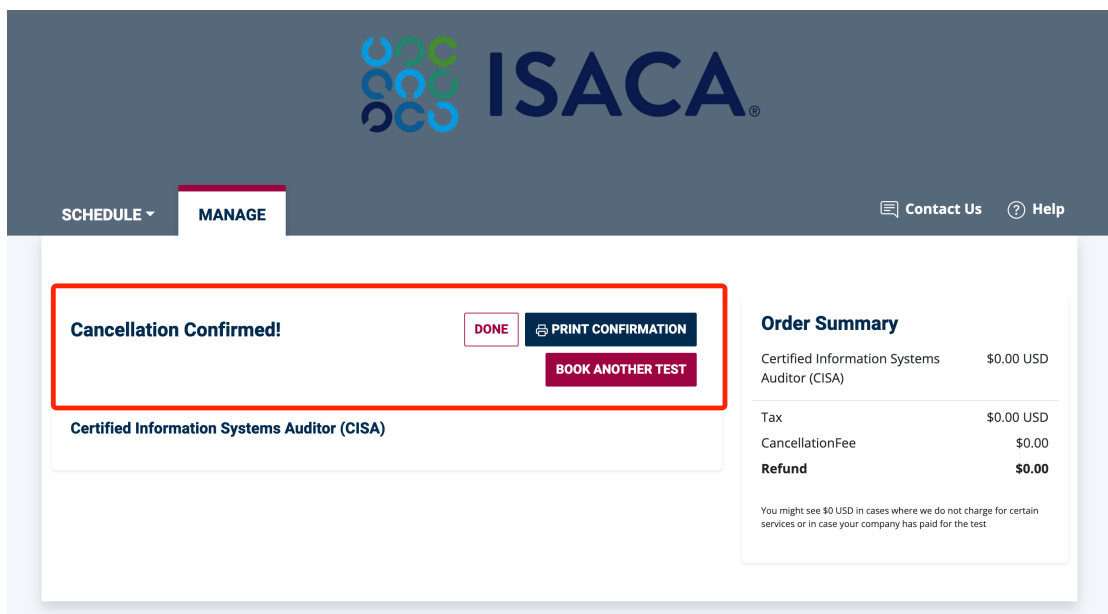
🖨️ **Print Confirmation** 📄 **Test Instructions** ▾ **More Information**

CANCEL BOOKING **RE-BOOK**

点击“CONFIRM CANCELLATION”确认取消预约。



确认取消您的考试预约后，会出现下方图片的提示，点击“DONE”，完成操作。



取消预约之后，如果您需要重新预约您的考试，您可以点击“**Schedule Exam**”，然后参照上方的考试预约流程完成您的重新预约。

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点击“Schedule Your Exam button.”
进行预约



EXAM STATUS: Exam Registrant

SCHEDULE YOUR EXAM

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考生从约考到考试进程中遇到任何问题可联系 **ISACA** 考试运营机构 **PSI**（推荐使用）

PSI 坐席客户（推荐使用）：约考页面右下角对话框处点击在线坐席客户开始线上对话

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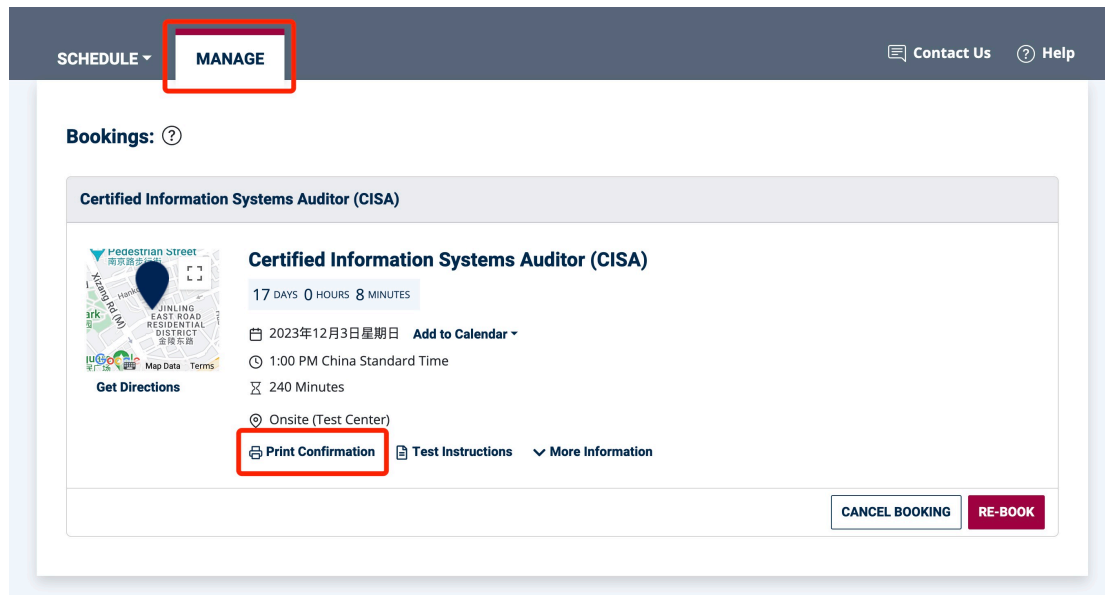
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